# How And Why Large Companies Make Product Selections

Large companies often have a wide range of products and services to choose from in order to meet their business needs. The process of selecting the right products can be crucial for their success and growth. In this article, we will explore how and why large companies make product selections, including the factors they consider, the decision-making process, and the potential impact on their businesses.

### **Understanding the Factors**

When it comes to product selection, large companies take multiple factors into account before making a decision. These factors can vary depending on the industry and specific business needs, but some common considerations include:

- Quality: Large companies require products that meet high quality standards.
   The reliability and durability of a product can significantly impact its suitability for their operations.
- Functionality: Products need to provide the necessary features and functionalities required by the company. Ensuring the product aligns with their requirements is essential for seamless integration and efficiency.
- Scalability: Large companies often plan for growth, so they need products that can scale with their increasing demands. Scalability is a crucial factor to accommodate future expansion without requiring frequent product replacements.
- Integration: Compatibility with existing technologies and systems is crucial for large companies. If a product cannot integrate seamlessly with their current

infrastructure, it may lead to compatibility issues and additional costs.

- Price: While larger companies may have more significant budgets, they still consider cost-effectiveness. Products need to provide value for money and meet the desired price-to-performance ratio.
- Vendor Reputation: Large companies prefer collaborating with reputable vendors who have a proven track record in their industry. Vendor reliability, trustworthiness, and support capabilities are crucial for a successful partnership.

### The Decision-Making Process

The product selection process in large companies typically involves the following steps:



How and Why Large Companies Make Product Selections: You Know How to Sell, Now Learn How

**Companies Buy** by Brian Burns (Kindle Edition)

★ ★ ★ ★ ★ 4.7 out of 5 Language : English File size : 128 KB Text-to-Speech : Enabled Screen Reader : Supported Enhanced typesetting: Enabled Word Wise : Enabled Print length : 28 pages Lending : Enabled



1. Identifying Needs: The first step is to assess and identify the specific needs and requirements of the company. Departments and stakeholders

- collaborate to determine the features, functions, and goals the product should address.
- Researching Options: Large companies invest time and resources into
  researching various product options available in the market. They conduct
  thorough evaluations, compare specifications, and explore case studies or
  user reviews to gain insights into the capabilities and limitations of each
  option.
- 3. Supplier Assessment: Once the list of potential products is narrowed down, companies assess the suppliers or vendors providing those products. This assessment includes evaluating their reputation, support services, pricing options, and their ability to meet the company's requirements.
- 4. Pilot Programs: In some cases, large companies may opt for pilot programs to test the shortlisted products and evaluate their performance in a real-world environment. This allows them to gather valuable feedback from employees and stakeholders.
- 5. Decision and Implementation: After carefully considering all the factors and completing the necessary evaluations, the company selects the product that best aligns with their requirements. The implementation process begins, including negotiation of terms, deployment, and training.
- 6. Monitoring and Evaluation: Large companies closely monitor the performance of newly implemented products to ensure they meet expected outcomes and bring the desired benefits. Periodic evaluations may take place to gauge user satisfaction and address any issues that arise.

### The Impact on Large Companies

The product selection process plays a crucial role in the success and growth of large companies. Selecting the right products can lead to:

- Improved Efficiency: Well-selected products can streamline workflows, automate processes, and eliminate manual tasks, increasing overall efficiency and productivity.
- Competitive Advantage: By choosing products that provide unique features or functionalities, large companies can differentiate themselves from competitors, attracting more customers and increasing market share.
- Cost Reduction: The right product can optimize resource utilization, reduce maintenance costs, and eliminate the need for additional investments in the near term. This ultimately contributes to increased profitability.
- Enhanced Customer Experience: When large companies select products that align with customer needs and expectations, they can enhance the overall customer experience, leading to higher customer satisfaction and loyalty.
- Business Growth: By selecting scalable products, large companies can accommodate growth, expand operations, and tap into new market opportunities, contributing to long-term business growth and success.

#### In

The process of product selection in large companies involves careful consideration of various factors, from quality and functionality to scalability and integration. The decision-making process includes thorough research, supplier assessments, and sometimes pilot programs. Choosing the right products can have a significant impact on the efficiency, competitive advantage, cost reduction, customer experience, and overall growth of large companies. Therefore, the product selection process remains a critical aspect of their business strategies.

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Have you ever wondered what it takes to sell to large companies? If you thought is was all about having a compelling value proposition or thought provoking questions you would be wrong. To close large deals with the biggest of customers requires the understanding of how they make product selections.

Based on an exhaustive study of thousands of eight, seven and six figure deals across several industries and geographies, what we have discovered is that the majority of vendors and salespeople are Selling Backwards. Selling Backwards means that the focus is on the outside looking in. Instead of obsessing on messaging, positioning, presentations and demonstrations, what is really effective is matching what customers want and guiding them through their own mysterious decision making process. What we have found is that the salespeople that still embrace the old-school dogma of relying on relationships and aggressively pushing their prospects are as obsolete as palm pilots.

We have for decades been selling backwards, not knowing what really works and struggling to help customers who also do not completely understand how to execute change within their own organization. What we have documented in this

book is the unravelling of the mystery of how large companies determine which product is best for them. The answers are both surprising and counter intuitive. It will be the salespeople who understand these issues who will win and thrive in the years ahead, leaving their competitors wondering why no one is returning their calls.

What you will learn from this book:

The 6 Myths of how large companies make product selections.

The 2 causes of change that will result in buying decisions.

What exactly the large company has to do to make a purchase.

What salespeople are doing wrong and how to correct it.

How to win committee based decisions.

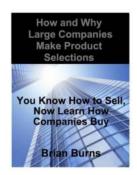
How to tell when you are winning and when you are losing.

Why deals die, get stuck and have no decision.



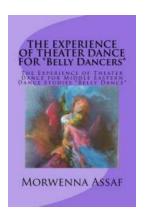
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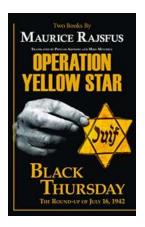
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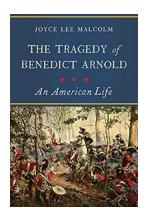
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